

IS Help Services user satisfaction 2019 by email

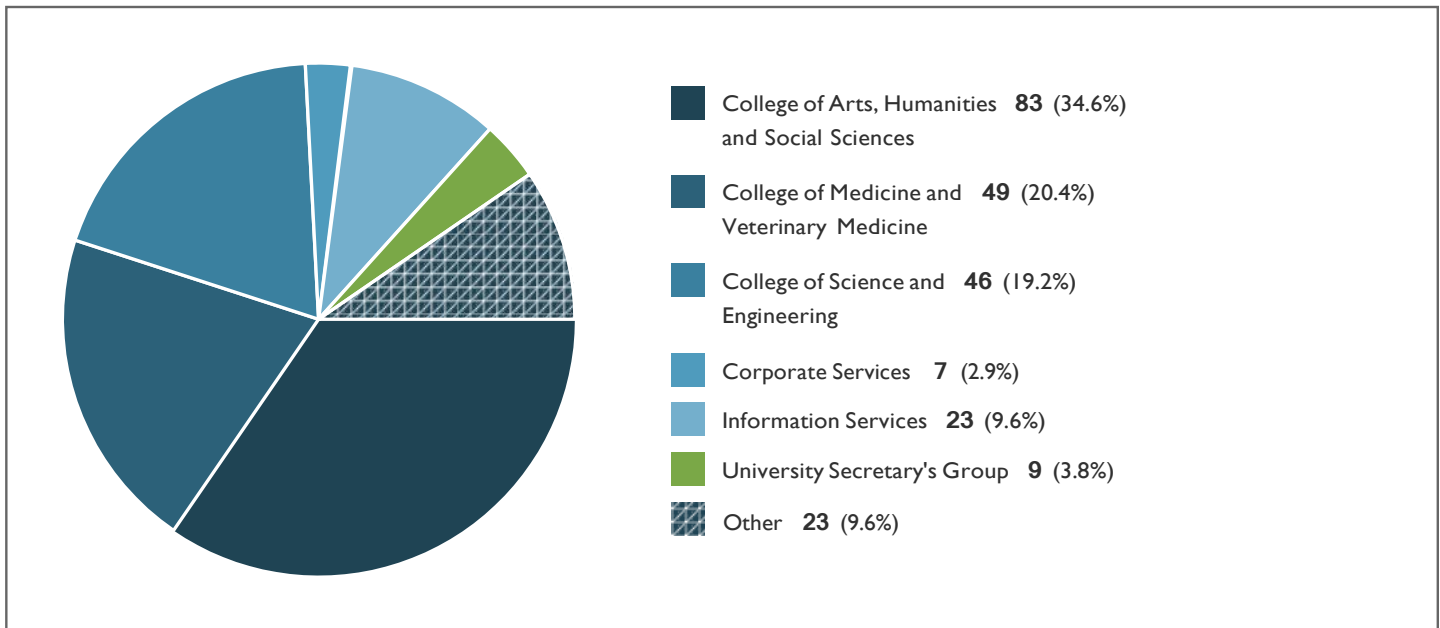
Showing 240 of 4,331 responses

Restricted to responses given from **1 Aug 2019** to **31 Aug 2019**

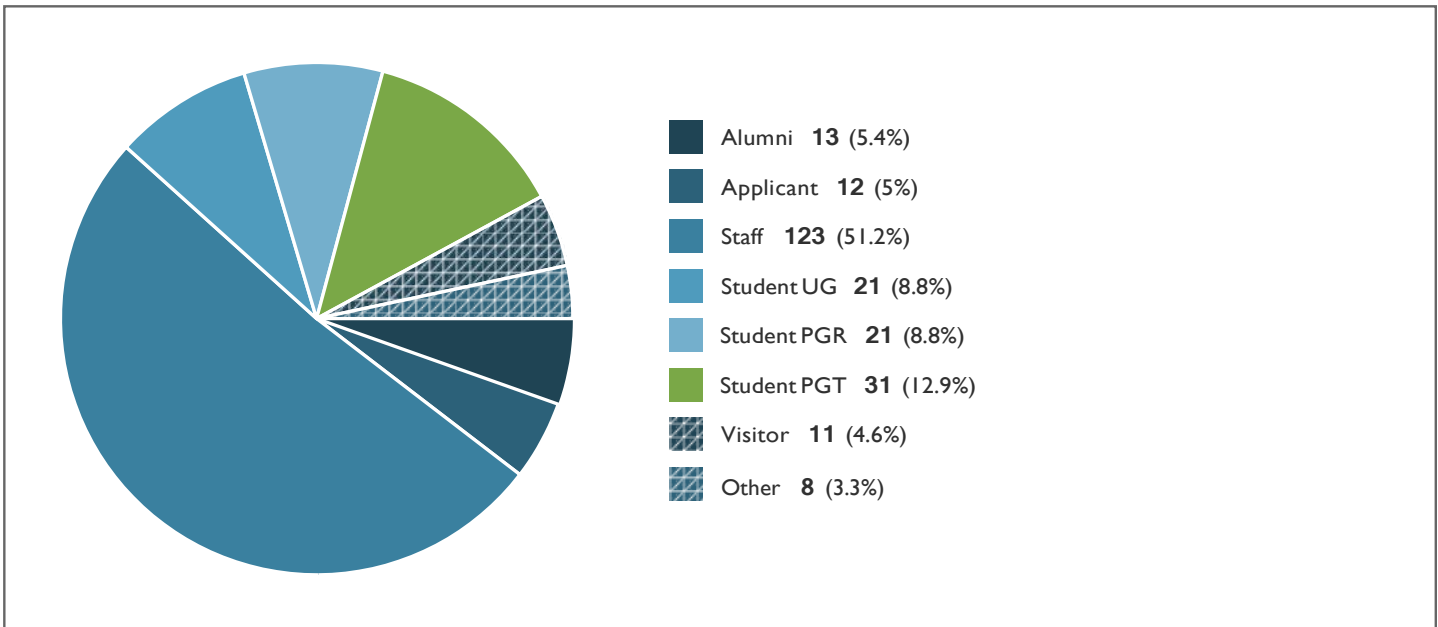
Showing **all** questions

Demographic information

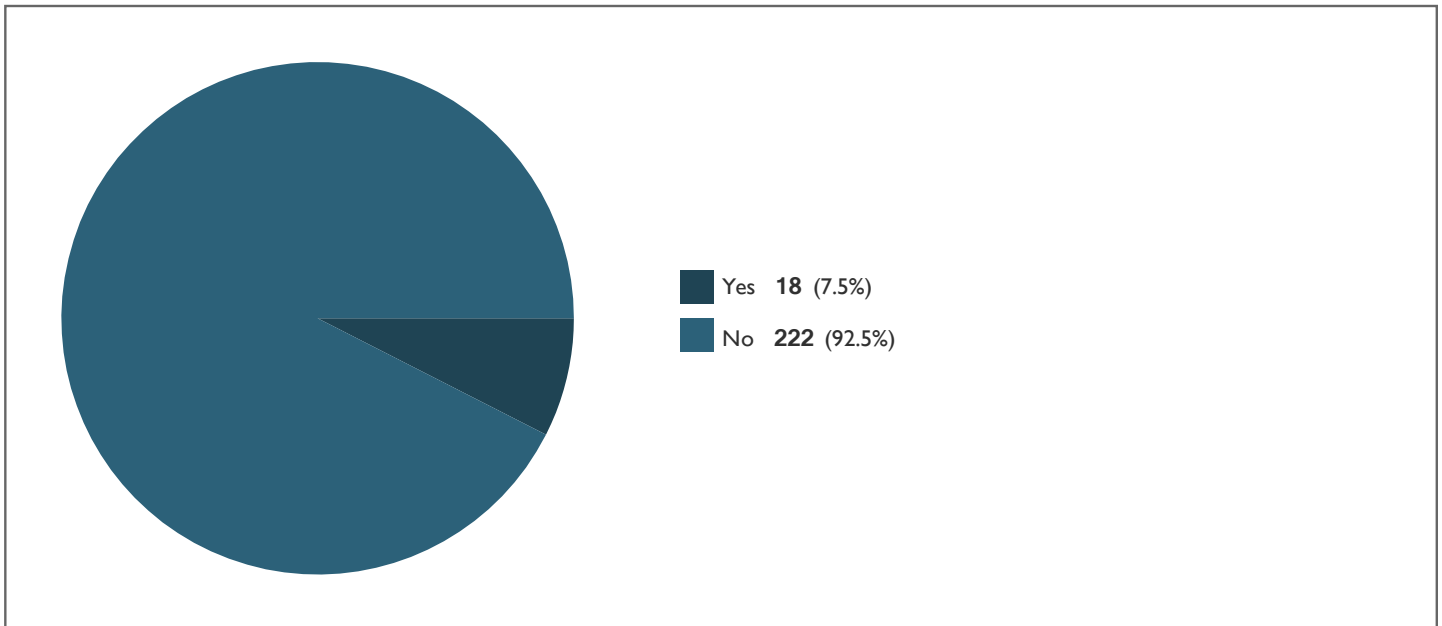
1 Which college or support group are you in?



2 Which user group do you belong to?

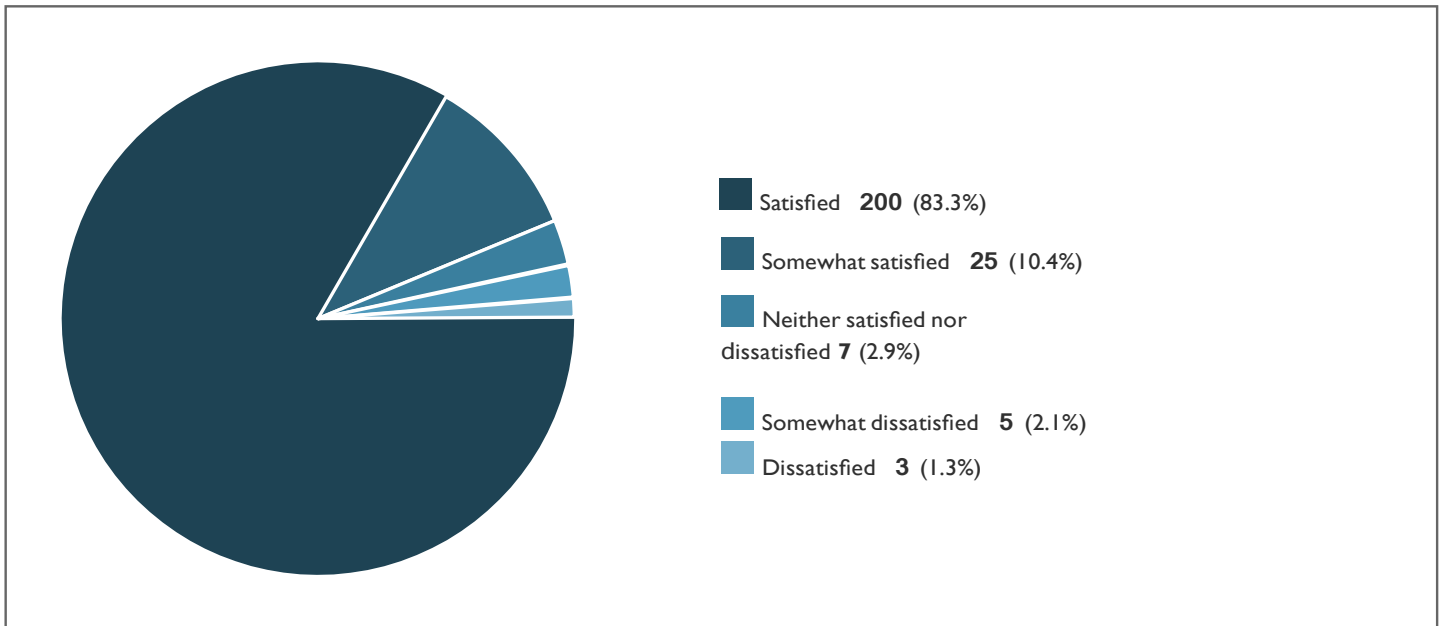


3 Are you a distance learner?

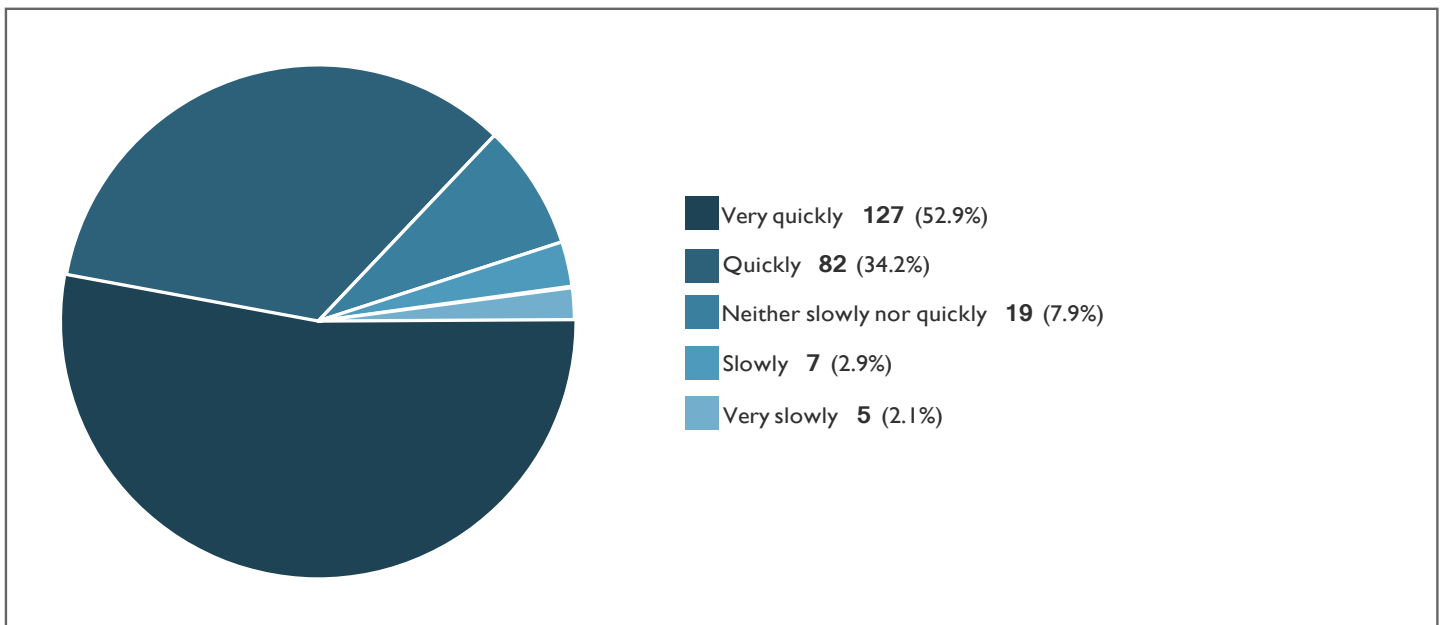


Your enquiry

4 Was your enquiry answered or resolved to your satisfaction?

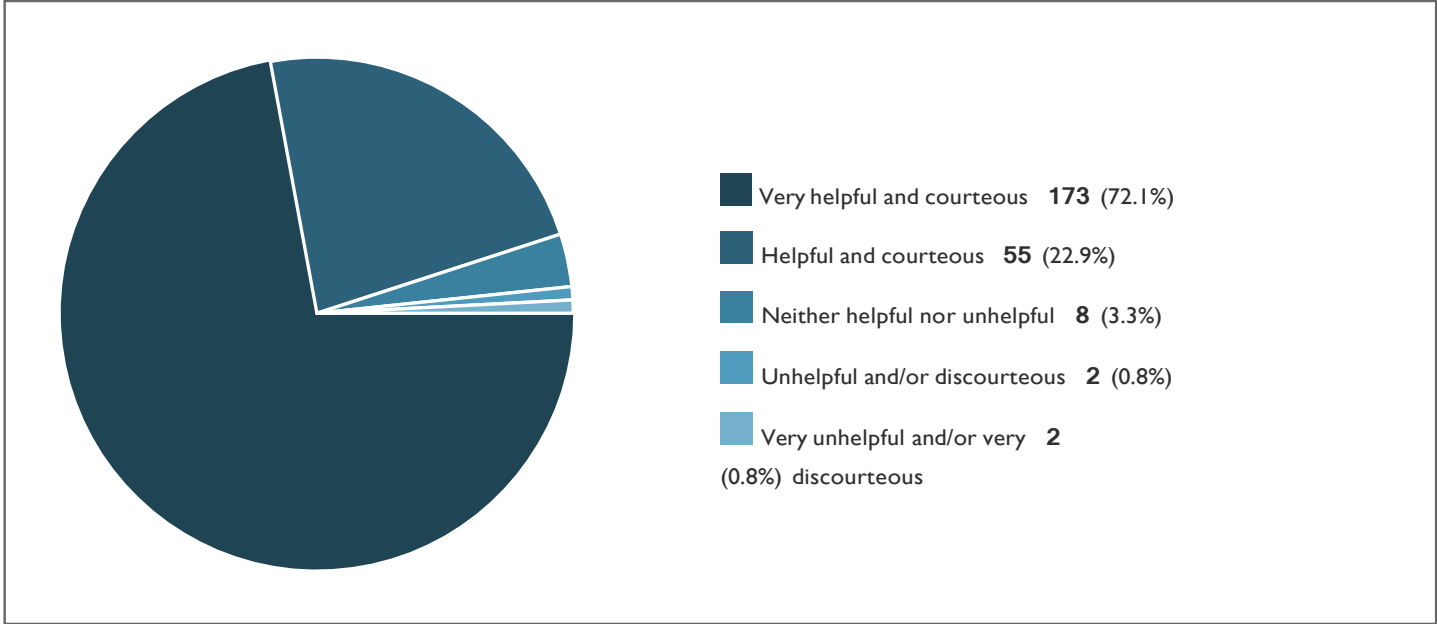


5 Was your enquiry answered or resolved in a timely fashion?



Our staff

6 Were our staff helpful and courteous?



7 Did our staff use language which you could understand?

