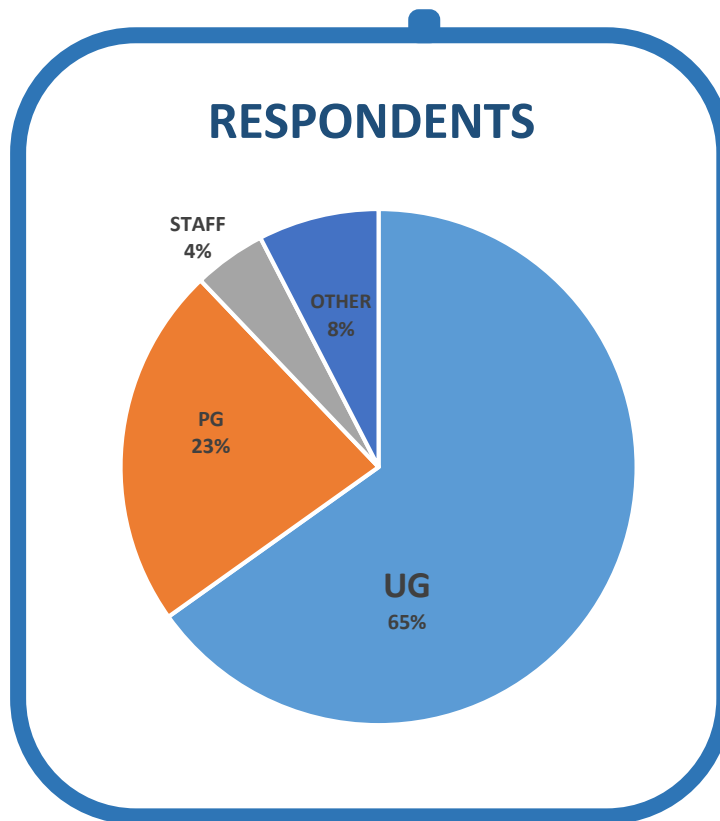


**180
RESPONSES**

**95.5% OF RESPONDENTS SAID HELPDESK
STAFF WERE KNOWLEDGEABLE**



**OVER 90% AGREED THAT THE
MEMBER OF STAFF THEY
SPOKE TO WAS:**



FRIENDLY



COMMUNICATED WELL



KNOWLEDGEABLE

“Great to have such an approachable source of advice, especially as a Fresher”.

“Excellent”

“Staff helpful”

“Great help”