



Employed on Campus 2019 Internship Case Study

Name: Joshua Wicks

Year: 4

Course: History



What was your internship?

Project Management - Service Excellence Programme

Description of your role and responsibilities

I was moved to a Service Design role, where I assisted in designing a new student service (currently called Student Hubs). I created various wireframes, a term used to describe prototype layouts, of the online page for the service (both online for the general public and MyEd). I also facilitated various workshops with staff members and students, offering student insight during discussions.

What interested you in this specific role?

I wanted a role that would offer me as much experience as possible, as gaining skills for my future career was my primary goal.

How have you benefited from this experience?

I feel that I have achieved my goal of gaining additional skills, such as computing, design, organisational, and communication skills. These have offered me a better understanding of what I want to do in the future, knowing my strengths better and what I want to pursue using these skills.

What advice would you give to future interns?

It doesn't matter if you think you are under-qualified for something because these internships are designed to provide you with the skills to develop your career.

