Meaningful feedback is central to performance management. Feedback guides, motivates, and reinforces effective behaviours and reduces or stops ineffective behaviours.


**THE BASICS OF FEEDBACK**
An infographic guide to giving effective feedback.
(3 mins)

**CREATING A FEEDBACK CULTURE**
A guide to introducing or expanding the use of feedback in your work area.
(7 mins)

**YOUR FEEDBACK SKILLS**
Take this self assessment to find out how effective your feedback skills currently are.
(15 mins)

**GIVING FEEDBACK**
The essentials of great feedback delivery, with examples of some useful models.
(10 mins)

**RECEIVING FEEDBACK**
This article will help you make the best use of feedback you receive.
(6 mins)

**THE STORY OF SARAH**
A short animated video about how Sarah learnt to control her reaction to critical feedback.
(3 mins)

**HELPING OTHERS TO USE CONSTRUCTIVE FEEDBACK**
The job isn’t over once you’ve delivered your feedback; far from it. You still have an important role to play in helping your team make good use of the feedback they receive.
(4 mins)