



THE UNIVERSITY *of* EDINBURGH

Flexible Working Policy

1. Policy Statement

The University is committed to helping its employees balance their personal and work commitments. We understand that during the course of your employment your circumstances may change and you may wish to request a different pattern of work. This policy explains your right to request a change to your working pattern.

2. Scope

This policy applies to all employees with 26 weeks' continuous service.

If you are interested in flexible retirement you should refer to the [Flexible Retirement Policy](#).

3. Definitions

Flexible working is a way of working that suits your personal needs and can be met by your business area. For example: reducing your hours, having later or earlier start and finish times, working compressed hours, job sharing or working annualised hours.

Rolling year is the 12 month period preceding the date you make your flexible working request.

4. Principles

This policy is underpinned by the following principles:

- 4.1 Requests will be considered promptly, fairly and with sensitivity.
- 4.2 Each request will be considered in line with the needs of the business area. (This will include impact on other staff and service provision.) In some cases this may mean that it will not be possible to agree to a request.

5. Entitlement

Provided you have the required service you may make one request for flexible working within a rolling year. If you make an additional request it is at the discretion of your manager whether or not it will be considered.

The process for considering and confirming the outcome of your request (including any appeal) must be completed within three months.

6. Impact on Contract of Employment

Requests for flexible working may be for a temporary or permanent arrangement. Unless specified it will be assumed the request is for a permanent change in your role. If you subsequently change roles your flexible arrangement may not automatically transfer with you. Any contractual changes will be confirmed to you in writing by HR.

7. Links to Other Relevant Policies and Guidance

You may find it useful to refer to the University's other policies and guidance which you can find on the [HR web pages](#):

- [Flexible Retirement Policy](#)

8. Policy History and Review

Approval Date: April 2019

Approved By: CJCNC

Year of Next Review: 2022

Flexible Working Procedure

1. Requesting a Flexible Working Pattern

If you wish to make a flexible working request:

- you should discuss your proposed request informally with your manager in the first instance
- you must complete the [Flexible Working Request Form](#) and send it to your manager. You must indicate if you would like the arrangement to be for a limited period only, otherwise it will be assumed that you are requesting a permanent change. You must send in your request at least three months before you wish the change in working arrangement to take effect.

You must state on the form if you are making your request in relation to the Equality Act 2010. If you have a disability your request may be considered as a reasonable adjustment.

If you already have a flexible working arrangement and are applying for a new role you must ask the recruiting manager if it is possible to retain the arrangement if you are appointed. The recruiting manager will consider your request in line with the procedure below.

2. Considering your request

If your manager is satisfied that your request can be met they may agree to it without having to hold a meeting with you.

If your manager wishes to find out more about your request and how it will affect the needs of your business area you will be invited to attend a meeting. A meeting will normally take place within two calendar weeks of submitting your request. You may be accompanied by a trade union representative or work colleague if you wish. Your manager may be accompanied by a representative from HR.

At the meeting your manager may ask you to consider an alternative arrangement or modifications if your original request cannot be accommodated.

You and your manager may agree to a new arrangement on a trial basis to assess any impact on you and/or the needs of the business. A trial period would normally last for no more than six months.

If the trial period is successful your working arrangement will be made permanent. If the trial arrangement has not been satisfactory you will need to revert to your previous working arrangement.

A request for flexible working may only be declined for one or more of the following reasons:

- the burden of extra costs
- your work can't be reorganised among other staff
- additional staff can't be recruited to do your work
- the quality of your work or performance, or the business area's work or performance will be affected detrimentally
- the business area won't be able to meet customer demand
- a lack of work to do during your proposed working times
- planned structural changes.

3. Outcome of Request

If your manager agrees to your request they will complete the approval section of the [Flexible Working Request Form](#) and submit it through People and Money. They will also send a copy to you for confirmation. Any contractual changes will be confirmed to you in writing by HR.

If your manager does not agree to your request they will notify you in writing within one calendar week of the meeting, giving you the reason.

4. Appeal

If you are not happy with the outcome you may make an appeal in writing to your manager's manager. You must do this within two calendar weeks of being notified, explaining your reasons. An appeal meeting will be arranged either with the manager who received your appeal notification or with a different manager from your business area, who will be at a grade equal or more senior

to the manager who dealt with your request originally. You may be accompanied by a trade union representative or work colleague if you wish. The manager hearing your appeal may be accompanied by a representative from HR. The meeting will normally take place within two calendar weeks of submitting your appeal.

You will be notified of the outcome of your appeal within one calendar week of the meeting.