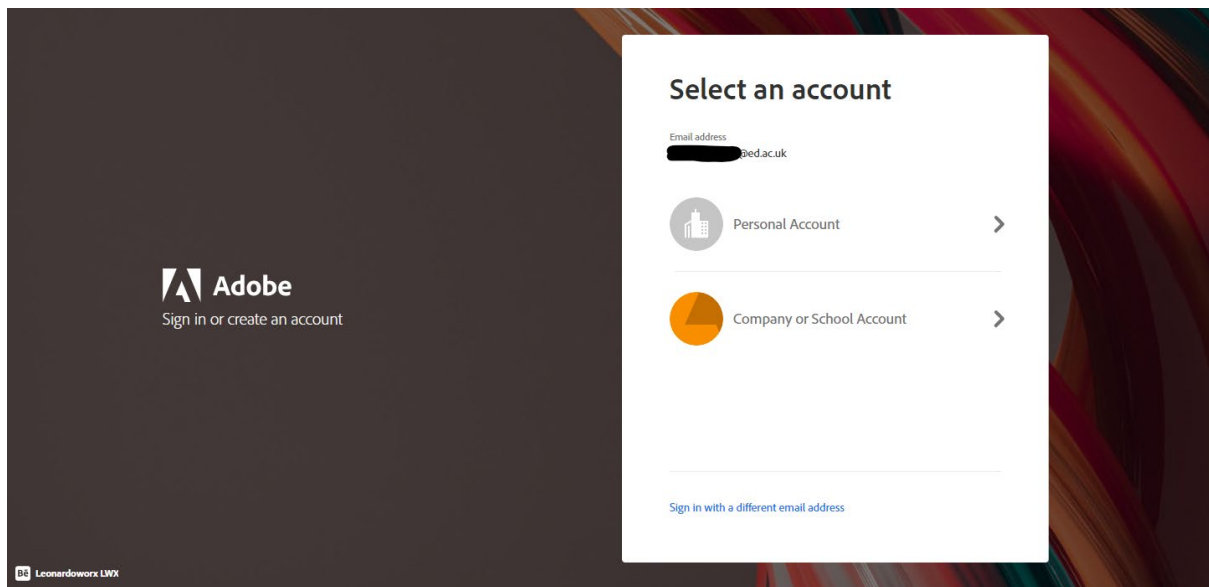


If you see the following screen when logging into Adobe services, always select 'Company or School Account'.



To stop this from happening, follow the instructions on the next page.

- 1 Sign in at <https://account.adobe.com/profile>.
- 2 In the **Account information and access** section, select **Change** next to **Primary email (Adobe ID)**.

Company Add

### Account information and access

This is the personal information you use to access and manage your account. It will appear in collaborations if your public profile is not complete. You can also add a mobile phone number and secondary email for account security, recovery, and notifications. If you are part of an enterprise organization, your enterprise directory identity may be used in collaborations with other members of your organization.

Account name	<input type="text"/>	<span>Change</span>
Primary email (Adobe ID)	<input type="text"/>	<span>Change</span>
Mobile phone	<input type="text"/>	<span>Add</span>
Secondary email	<input type="text"/>	<span>Add</span>

### Preferred languages

Select the language you'd like to use for Adobe apps, services and communications. This setting will not apply to mobile apps, which use the language set on your mobile device.

*Change your email address in the Account information and access section.*

- 3 Enter your new email address, and then select **Change**.

### Change primary email

Primary email (Adobe ID)

Cancel Change

*Change your primary email address.*

You've successfully changed your email address. Adobe sends you a confirmation email informing you about the change.

You should change your email to one that **doesn't end in ed.ac.uk**. I.e., a genuine personal email address.