



THE UNIVERSITY
of EDINBURGH

Student Voice Charter





About our Charter

The Student Voice Charter establishes principles for harnessing Student Voice. It sets out the responsibilities of students, the University and the Students' Association.

Student Voice refers to the individual and collective ways students shape the University by sharing their experiences and feedback. Working in partnership with students, their representatives, and the Students' Association, the University ensures these perspectives are central in decision-making. Together, we co-create positive changes to improve and enrich the experience at Edinburgh for both today's students and those who follow.

Student Voice includes:

- student representation
- course-level feedback
- Student-Staff Liaison Committees
- student-staff dialogue
- sector, University-wide and School surveys
- non-survey feedback mechanisms

This Charter is underpinned by the principles of partnership and co-creation outlined in the Student Partnership Agreement, namely that we should: share trust and mutual respect; recognise that we will all have different views and experiences; and work together to enhance the student experience.



Students will...

- Use your expertise and insights as a student to provide timely and constructive feedback on your experience.
- Engage in different ways to share your feedback, from surveys to conversations with staff and other students.
- Explore opportunities to become a student representative.
- Work with the University and Students' Association to help us improve the student experience, both for yourself and future students.



Staff at the University will...

- Embed Student Voice in our activities from learning and teaching to governance, our student services, and beyond.
- Share opportunities for you to use your voice, and make sure you have the information you need to contribute opinions and ideas.
- Value your voice and be clear about how we act on student feedback, so you know what we change, what cannot change, and why.
- Promote engagement with the Students' Association's democratic structures, from volunteering to becoming a student representative to running and voting in elections.



The Students' Association will...

- Ensure all students have a voice, and that any student is enabled to make change.
- Facilitate open and democratic elections to allow you to choose your Elected Representatives.
- Work in partnership with Schools to ensure every student has at least one Programme Representative.
- Maintain connections between Sabbatical Officers, student representatives, student groups, the Sports Union, and the wider student community.
- Represent students' interests at all levels within the University.



Student Voice Framework

There are many ways you can share feedback with the University. Our Student Voice Framework sets out the process we will follow after we receive feedback from you.



In short, we will work with our students to create solutions and make improvements together. This is an ongoing process, and we will update you regularly and reflect on our progress.

Read more about the Student Voice Framework and how it supports our different Student Voice channels on our website: edin.ac/student-voice.



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