

Giving Feedback

A guide for undergraduate and postgraduate taught students.
There is a separate guide for postgraduate researchers.



Student Representation

The Students' Association trains and supports over 1400 student representatives, from Programme and School Representatives, to the five full-time Sabbatical Officers. All students can share feedback with the relevant student representatives. Issues are raised by student representatives directly with staff or at Student-Staff Liaison Committee meetings, and representatives work in collaboration with staff to identify solutions.

Useful link: <https://edin.ac/2gz69C2>

Student-Staff Liaison Committees (SSLCs)

Meetings where student representatives and staff discuss the student experience, covering all matters connected with improving degree programmes at all levels of study. This may include issues and activities in courses, programmes and Schools, and the escalation of issues beyond the remit of the SSLC to resolve. Structures vary and the format of SSLCs may be different to reflect this, but these should happen at least once per semester. Staff and student representatives are responsible for letting students know how their feedback has been acted upon. How this is done will vary across SSLCs.

Useful contact: [Your School Representative](#) for more about SSLCs in your School.

Course-level Feedback

You may be asked for feedback during and / or at the end of your course. This is an opportunity to engage in constructive dialogue with teaching staff about your course experience. Where possible, this allows improvements to be made that can enhance the student experience. The format of both mid-course and end-of-course feedback can vary by course. Changes made are communicated to students as soon as available. Methods of feedback can vary by course.

Useful link: <https://edin.ac/4p2ba6f>

Student Panel

Students sign up and are invited to provide in-depth and specific feedback through surveys, focus groups, and interviews. This is an opportunity to shape the student experience across a range of topics throughout the year. Feedback and reviews are analysed by the University and contribute to informing University decisions and actions.

Useful link: <https://edin.ac/2p2J4iZ>

National Surveys

The National Student Survey and Postgraduate Taught Experience Survey are external, UK-wide surveys that provide an opportunity to give feedback on your experience at Edinburgh. They run in Semester Two and the results are used to make improvements and are publicised to help inform future students' decisions on where to study. Full results are made available to students on the Insights Hub – a central Hub containing data from a number of surveys.

Useful link: <https://edin.ac/2i1banf> <https://edin.ac/34o38gt>

Student Life Survey

Our own survey which gives you a key point to provide feedback on your University experience on teaching, sense of belonging, student support, and more. Your feedback is analysed and presented to key University committees and senior leadership, and is used to inform University decision making. Full results are available on the Insights Hub.

Useful link: <https://edin.ac/47S4yAD>

Internal Periodic Review

A significant, wide-ranging review is conducted of each programme at least every six years and includes a student member on the panel. Students are invited to meet the review team, propose aspects for review and provide feedback. Outcomes include recommendations and follow-ups which are shared online, via Student-Staff Liaison Committees, and reported externally.

Useful links: <https://edin.ac/2gz59hg> <https://edin.ac/3NBJhyW>

Other Useful Links

Student Voice Policy: <https://edin.ac/48bPCNG>

Student Partnership Agreement: <https://edin.ac/3HZvvJs>

Student Surveys: <https://edin.ac/2i1banf>

Student Engagement: <https://edin.ac/3nwri28>