

# WHAT OUR CUSTOMERS SAY

“CAN I JUST SAY AGAIN HOW GRATEFUL I AM TO YOU AND YOUR AMAZING PRINTING TEAM” - *Sophie Lowry Centre for the Advanced Study of the Arab World*

“FIRSTLY THANKS TO DAVID NICKLAS WHO TURNED AROUND MY LATEST LAW NOTES IN A FEW HOURS YESTERDAY...” - *Arlene Milne Office of Lifelong Learning.*

“THANKS VERY MUCH FOR THE BOOKLETS WHICH ARE NOW WITH US. THEY ARE OF A VERY HIGH QUALITY”. - *Seamus Prio, Co-Director of Counselling Studies, School of Health in Social Science.*

“THE PRINCIPAL WAS VERY PLEASED TO RECEIVE THE ATTACHED LETTER FROM MRS CHRISTINE BLAKE AT THE COPYRIGHT LICENSING AGENCY.”

“THANK YOU SO MUCH FOR BEING SO HELPFUL. IT IS SO GOOD TO KNOW THAT THERE ARE PEOPLE LIKE YOU IN THE UNIVERSITY IT IS MUCH APPRECIATED”.  
-*Mary Schofield, Centre for Sport and Exercise.*

“MANY THANKS FOR YOUR EFFICIENCY”.  
- *Dr David J Brown, Wellcome Trust, Centre for Cell Biology.*

“A BIG THANK YOU TO ALL THREE OF YOU FOR PULLING THIS OFF FOR ME THIS MORNING. I RANG YORK UNI TO ASK IF THEY COULD PRINT IT OFF- NO CAN DO. SO YOU ARE ALL VERY IMPRESSIVE... THANKS FOR THE HELP”. - *Rowena Arshad OBE, Centre for Education for Racial Equality in Scotland.*

“COULD YOU THANK ALL MEMBERS IN YOUR TEAM WHO DEALT WITH THE LETTER HEADED PAPER ORDER WHICH CAME OVER FROM THIS OFFICE YESTERDAY. WE HAVE JUST RECEIVED THE PAPER AND I AM VERY GRATEFUL FOR SUCH SPEEDY SERVICE WHEN I KNOW HOW BUSY YOU ALL ARE”.  
- *Sarah Russell, The Principals Office.*

“CAN I ALSO ADD MY THANKS, YOU AND YOUR TEAM HAVE DONE A TREMENDOUS JOB IN VERY DIFFICULT CIRCUMSTANCES”.  
- *Nigel Paul, Director of Corporate Services.*

“HAVING JUST SEEN THAT OUR STUDENTS AT THE GRADUATION THIS MORNING GOT THE FULL INFORMATION OF DEGREE CLASSES ON THEIR CERTIFICATES AS WELL AS IN THE PROGRAMME, WHEN I KNOW THE DATA CAME TO REGISTRY ONLY TWO DAYS AGO, I'M AMAZED AT WHAT WAS DONE. THANKS FOR THIS BRILLIANT JOB”.  
- *Richard Parry, Social Policy, School of Social and Political Studies.*

“...I ALSO WOULD LIKE TO REPEAT HOW PLEASED WE WERE WITH THIS PROGRAMME - IT RECEIVED SEVERAL COMPLIMENTARY COMMENTS ON THE EVENT EVENING AND TWO MEMBERS OF DEVELOPMENT & ALUMNI STAFF WERE ALSO PARTICULARLY COMPLIMENTARY REGARDING THE QUALITY, COLOUR AND PAPER USAGE”...  
- *Lynda Ardern, Main Library.*

“I'D JUST LIKE TO SAY A BIG THANK YOU TO YOU AND YOUR TEAM FOR DOING OUR PHOTOCOPY YESTERDAY AT THE LAST MINUTE”. - *Edna Sommerville, Secretary, CERES.*

“I JUST WANTED TO SAY THANK YOU VERY MUCH TO THOSE CONCERNED FOR PRINTING THE HBSC SCHOOL QUESTIONNAIRES SO QUICKLY - SOMEONE MUST HAVE PULLED ALL THE STOPS OUT! MUCH APPRECIATED”.  
- *Joanna Todd, CAHRU.*

“... THANKS FOR A GREAT JOB YOU HAVE JUST DONE FOR US. IT TURNED OUT A LOT BETTER THAN WE THOUGHT AND REALLY HELPED OUR PRESENTATION.  
- *The Management School*

