People and Money system

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Line Manager Guide- How to Record Unauthorised Absence

Line Manager

Estimated time to complete: 2 minutes

Assumed Knowledge:

1. After recording unauthorised absence, the Line Manager should investigate employee whereabouts, locate employee, and find out reason for absence.
2. Once the employee is found, cancel the unauthorised absence and use the correct absence type to record the absence.
3. For multi-assignments holders do not need to submit at assignment level as unauthorised absence is applied across all assignments.

In Brief...

Adding Unauthorised Absence:

1. From the Home page, click the Navigator menu icon located at the top left.

2. Open My Team and click the My Team link.

3. Click the ellipsis button next to the relevant employee to view a list of actions.

4. Click Add Absence.

5. In the Add Absence page, click on the down arrow in the Type field

6. Select the absence type Unauthorised Leave and enter the start and end dates.
7. From the **Details** section click into the **Reason** field and select **Type** ‘UKVI’ or ‘Unauthorised Absence’

8. Click **Submit**.

9. An unauthorised absence record is created and appears in the employee’s list of absences with the status “Completed.”

For detailed guidance, see the [next section](#).

**Cancellation of Unauthorised Absence**

1. From the Home page, click the **Navigator** menu icon located at the top left.

2. Open **My Team** and click the **My Team** link.

3. Click the ellipsis button next to the relevant employee to view a list of actions.

4. Select **Existing Absences** page, and click on the **Edit** icon next to the unauthorised absence record you would like to cancel.

5. Click on **Delete** in the banner and the status unauthorised absence record changes to “Withdrawn.”

For detailed guidance, see the [next section](#).

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**In Detail…**

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**Adding Unauthorised Absence:**

1. From the Home page, click the **Navigator** menu icon located at the top left.
2. Open **My Team** and click the **My Team** link.

3. Click the ellipsis *** button next to the relevant employee to view a list of actions.
4. Select the option **Add Absence**.

5. In the **Add Absence** page, click on the down arrow in the **Type** field and select “Unauthorised Leave.”
6. From the **When** section click on the calendar icon and select the **Start Date** and **End Date**, or click on the **Open Ended** checkbox if applicable.

7. From the **Details** section click on the down arrow in the **Reason** field and select:

   a. ‘UKVI’ for sponsored employees or those with a Visa
b. ‘Unauthorised Absence’ for non-sponsored employees

8. If desired enter additional information into the **Comments** field

9. Click the **Submit** button in the banner to create the record which appears in the employee’s list of absences with the status “Completed.”

**Note:** Clicking **Save and Close** will not submit the absence, ensure you are selecting **Submit** to complete the process in full.
Cancelling Unauthorised Absence

1. From the Home page, click the **Navigator** menu icon located at the top left.

2. Open **My Team** and click the **My Team** link.
3. Click the ellipsis *** button next to the relevant employee to view a list of actions.

4. Select the option **Existing Absences**.
5. Click on the **Pencil** icon next to the unauthorised absence record that you would like to cancel.

6. To remove the absence click on the **Delete** button in the banner.
7. The status changes to “Withdrawn” to indicate the unauthorised leave has been cancelled.

Glossary

Please refer to Glossary