



Hanne Carlsson

Degree course	BSc Computer Science
Current year of study:	2nd year
Internship details:	Electronic Assessment Intern
How long was your internship:	12 weeks



Description of your role and responsibilities?

The main focus of my internship was to help develop a school wide approach to electronic submission, with the aim of adopting electronic submission as the preferred method of submission, where pedagogically appropriate, within the School of Engineering. This meant that I defined and created use cases for all the stakeholders involved, developed workflows for all the standard submission procedures, designed and developed information documentation (videos and instruction sheets) for staff and students across the School, and created new policy documents to help standardise the submission processes across the school. Finally, I helped create a teaching website for the school in hope that it would become a valuable resource for staff and students across the school, to answer any and all questions they may have about electronic submission and any step of its process.

What interested you in this specific role?

I have always been more interested in the bridging the gap between software and user than I have in the actual coding of software itself, but I had never had the opportunity of actually working on this. So the reason I was so keen to work on this internship was mainly because it would give me experience doing this. Another thing that interested me about this role was that it would enable me to gain experience working on a project that actually would have a noticeable impact, unlike coursework projects which are purely done for marks.

How have you benefited from this experience?

I have gotten many benefits out of this experience, but I think the main one was realising that I am so much more capable than I thought. I was faced with a lot of challenges throughout my internship, and I was assigned multiple tasks that I had never attempted before, but each and every one of them I was able to conquer. If anything, this internship has taught me how to search for solutions to problems rather than be stressed by the vast amount I do not know. On top of that this internship has also given me experience working in a professional job environment which will be invaluable to me in the future.





What advice would you give to future interns?

I think the main piece of advice I would give to future interns is to realise that they do not know everything, nor are they expected to. Asking questions is welcomed, and in fact encouraged. Take advantage of the weeks you have working alongside professionals in your field, and do your best to absorb as much of their knowledge as you can. See your internship as a learning experience rather than a chance to prove how much you already know, I think you will find the experience much more useful if you do.

