

Employed on Campus 2020 Internship Case Study

Jakub Wieczorkowski

3rd year Geography student

What was your internship?

Learn Foundations Student Intern at Learning, Teaching and Web Services (Information Services Group)

Description of your role and responsibilities

Learn Foundations Team is behind Learn transformations aiming to improve student digital experience. My main task this summer was working with the School of Literatures, Languages and Cultures to migrate the Learn courses for the new academic year. I was in charge of correspondence with course organisers and learning technologists to help them move their teaching materials to the newly implemented template. Throughout the internship, I have also assisted my manager in coordinating the daily workflow by being a point of contact for the rest of the interns.

What interested you in this specific role?

Blackboard Learn is an important part of my studies because all the course materials and information are located there. I was thus highly motivated and excited to contribute to Learn Foundations Project aiming to make the use of Learn easier for staff and students.

How have you benefited from this experience?

I have gained an insight into the work of learning technologists and acquired a deeper understanding of the Virtual Learning Environments (VLEs) and the challenges behind effective delivery of online teaching in the University environment. Moreover, I became much more comfortable with working online, for example, in communication, problem-solving and group work which have hopefully prepared me for the next academic year and future employment.

What advice would you give to future interns?

Keep reflecting on how you can develop personally and professionally throughout your internship. It will allow you to understand better the skills that you can gain as well as to work towards specific goals in enhancing your career.