HERE TO HELP
Student Administration

Student Administration issues documentation such as bank introduction letters, certificates of student status, and evidence for council tax exemption. We also provide teaching and examination timetables, and support graduation enquiries.

edin.ac/student-administration

Peer Learning and Support

Do you want to meet more people on your courses while improving your academic confidence and performance? Join your School’s Peer Learning and Support groups to meet students who’ve been where you are now, and who can help you in your transition to University and beyond.

edin.ac/peer-learning

Personal Tutors and Student Support

Your Personal Tutor can help you review your academic progress, think about your learning and how it contributes to your future development, feel part of a learning community, and deal with any issues that may affect your studies. Schools also have teams of support staff who work with Personal Tutors to support you.

edin.ac/personal-tutors
The Advice Place

Your Students' Association runs the Advice Place, a professional confidential advisory service that can provide support on many queries relating to your studies, health and wellbeing, accommodation, and finances. Get in touch online, by phone, or in Potterrow and King’s Buildings House.

edin.ac/advice-place

Student Disability Service

The Student Disability Service offers support for students with specific learning difficulties, physical and sensory impairments, autistic spectrum disorders, AD(H)D, chronic health problems, or mental health issues. Support can include teaching and learning adjustments, or one-to-one assistance.

edin.ac/student-disability-service

Careers Service

Open all year round, the Careers Service offers careers support for students from day one to beyond graduation. We offer advice on career choices, connect you with employers, help you access internship and graduate vacancies, and find out about further study. We can also help you find part-time work and build your CV.

edin.ac/careers

LAUNCH.ed

LAUNCH.ed is the University’s award-winning service for student entrepreneurs. We work with students every day to help you explore your ideas, find funding and business partners and, ultimately, work for yourselves.

edin.ac/launch
Accommodation

Our friendly Residence Life team supports all students in University accommodation to make you feel welcome during your stay. We also advise on private renting, contract and landlord queries, and council tax issues.

edin.ac/ResLife

Paying fees

Once your tuition fees have been charged, our Finance department can help you with payment and other follow-up enquiries. You can contact the Finance department at feepayment@ed.ac.uk.

edin.ac/paying-fees

Scholarships & Student Funding

We can provide you with all the information and assistance you need regarding scholarships, student loans, discretionary funding, financial aid, and your tuition fee charge.

edin.ac/student-funding
Go Abroad

If you are interested in studying or working abroad, our Go Abroad service can help you find out more about student exchanges, work placements, traineeships, volunteering, and other international experiences.

edin.ac/go-abroad

Immigration compliance

The Immigration Compliance Team supports international applicants and students at the University with issues such as registration, issuing your Confirmation of Acceptance for Studies (CAS), and collecting your Biometric Residence Permit (BHP).

edin.ac/immigration

Edinburgh Global

Edinburgh Global hosts orientation and social events for non-UK students to help you settle in, meet new people, and enjoy your time in Edinburgh. We also provide a Go Abroad service for all students, and a visa and immigration advice service.

edin.ac/global

Go Abroad

If you are interested in studying or working abroad, our Go Abroad service can help you find out more about student exchanges, work placements, traineeships, volunteering, and other international experiences.

edin.ac/go-abroad
Health services

Our independent medical practice at Potterrow offers a full GP service Monday to Friday 8am-6pm, excluding public holidays. Please visit our website to find details of where we are, how to register, and how to make an appointment.

edin.ac/health-service

Pharmacy

The University pharmacy operates like any other high street pharmacy and is open to students, staff and members of the public for dispensing prescriptions, sales of medicine and toiletries, and general advice. We also offer The GP Service, an online doctor service to help diagnose and treat common conditions.

edin.ac/pharmacy

Dentist and optician

Vitality, the University’s dentist and optician service, welcomes all students at Potterrow for free registrations and free NHS optical and dental examinations. Students can also take advantage of the University Health Plan to enjoy great discounts.

vdental.co.uk
voptical.co.uk
Childcare

Arcadia is a day nursery for students or staff who have children from six weeks to five years of age. We can be found just inside Entrance 4 of the King’s Buildings campus.

[edin.ac/childcare]

Counselling

We are a free, confidential service available to any of our students, offering a range of self-help and in-person support options to help students understand and work through personal issues and difficult circumstances.

[edin.ac/student-counselling]

Chaplaincy

The Chaplaincy is for students and staff of all faiths and none. Our social drop-in is regarded by many as a ‘home away from home’. Our large multi-faith and belief team provide non-judgemental personal support and weekly services and practices including mindfulness, yoga and tai chi.

[edin.ac/chaplaincy]

University of Edinburgh Sport

We have a variety of world-class gyms, a 25m swimming pool, climbing wall, outdoor activity centre, indoor and outdoor sport grounds, a Support for Physical Activity Programme to help you get active, as well as more than 100 weekly exercise classes and 60+ sports clubs to choose from.

[edin.ac/sport]
MyCareerHub

MyCareerHub is the place to find out about jobs and employers, advertising thousands of opportunities over the year, including part-time jobs, internships and graduate schemes. You can also use it to book appointments with us. Access it via our website – just log in with your EASE details.

edin.ac/mycareerhub

Library

With 10 major libraries, as well as several departmental and class libraries, you should be able to find exactly what you need. If not, information and support is available in person at our Helpdesks, or electronically online.

edin.ac/library

English Language education

Our English Language courses, which are available online and on campus, are designed to help non-native English speakers reach their full potential and make the transition to University life in the UK easier.

edin.ac/english

Information Services

We provide central library, computing, multimedia, and e-learning services to all students and staff. You can contact us at any time via our 24/7 helpline, easily accessed through the Self-Service Portal.

edin.ac/helpdesk

RESOURCES
Teaching Matters

Teaching Matters is a blog which showcases our teaching and learning successes here at Edinburgh. It’s a great place to debate and share ideas about teaching.

edin.ac/tm-blog

Institute for Academic Development

If you want to develop your study skills, then the IAD can help. We run on-campus workshops, online courses, and one-to-one consultations for both undergraduate and postgraduate students, designed to help improve your academic performance and transferable skill set.

edin.ac/iad

Inspiring Students

You’re at the heart of the University and we’re always keen to celebrate your successes. Look out for #InspiringStudents online and around the University to find out about student achievements, award-winning student-staff partnerships, innovative teaching, and how you can take advantage of some great opportunities during your studies.

edin.ac/inspiring

All students automatically become members of Edinburgh’s award-winning Students’ Association. We are independent of the University, but work closely with it to provide the best student experience possible. The Students’ Association is a registered charity and all of the income we generate goes back in to supporting our members.

STUDENTS’ ASSOCIATION
Student spaces
We have four student venues around the University campuses: King’s Buildings House, The Pleasance, Potterrow, and Teviot Row House. There you’ll find cafés, bars, shops, clubs and spaces for you to meet, study and socialise. Venues can be booked, free of charge, for student activity.

Welfare and support
We’re here for all students, whenever you need us. Our Advice Place service offers professional, impartial advice (see page 3), and our Peer Learning and Support schemes connect you with other students on your course (see page 2).

Representation and campaigning
We exist to represent all students. Your five elected student Sabbatical Officers work to represent your interests and support student-led change. There are elected student reps for Schools, and for student groups like LGBT+, Black and Minority Ethnic, International, Postgraduate, and more. We also support Class Reps who represent you at course level.

Activities
Our dedicated Activities team supports more than 280 societies and is here to help you find your extracurricular passions from archery to zoology! You can also access hundreds of opportunities with local charities through our volunteering system.

Entertainment
From Welcome Week to Graduation Ball, our venues are the place to be for weekly and special one-off events. We host a year-round events programme containing quizzes, comedy and music sessions, club nights, music festivals, special guests, food- and drink-themed events, and themed balls and awards.

eusa.ed.ac.uk

Wellbeing Map