The University of Edinburgh website accessibility policy

The University of Edinburgh is committed to ensuring that its websites are accessible to the widest possible audience, including disabled users.

Policy intention

The long-term goal and intention of this policy is to state clear accessibility principles that all University of Edinburgh websites must follow.

The University is in the process of ensuring all pages comply with the AA standard of the Web Content Accessibility Guidelines (WCAG) 2.0. The University acknowledges that this is a work in progress and, in order to ensure no user is disadvantaged while this work is carried out, the University intends to respond to all requests for assistance with accessibility by either altering the necessary content as soon as possible, or, if requested, by providing the information in an alternative format at no cost within a reasonable timeframe. It is the responsibility of the webpage owner to provide these alternative formats. Websites shall provide appropriate channels of communication to allow visitors to request alternative formats and to give feedback about any accessibility issues.

This practice will continue after the University’s web pages are deemed AA compliant in order to meet specific individual needs that cannot be met by mainstream adjustments and to ensure that required adjustments to our web pages are made to maximise their accessibility to disabled users.

Policy dimensions

For the purpose of this policy, the term “websites” includes:

- All websites (public and non authenticated) managed and maintained by University of Edinburgh staff or on the behalf of the University of Edinburgh, including, without limitation, all external websites using the ed.ac.uk domain (www.ed.ac.uk/something) or any subdomain (www.something.ed.ac.uk).
- All material associated with pages of the website such as documents, audio, video and any other additional files.

Policy principles

The University of Edinburgh will adhere to the following principles in relation to its websites:

- The websites shall provide appropriate channels of communication for feedback about accessibility.
- The websites shall meet the University of Edinburgh’s responsibilities under the Equality Act (2010) and The Equality Act 2010 (Specific Duties) (Scotland) Regulations 2012.
- The websites shall meet level AA of the Web Content Accessibility Guidelines version 2.0 as standard.
Guidance and Support
The University supports staff building and maintaining University websites and associated material to enable them to comply with this policy and has created guidance for this purpose.


Changes to this policy
This policy will be reviewed annually to ensure that it continues to meet the needs of our user community. This policy was last reviewed in June 2015.

If you require this policy document in an alternative format please contact

The Disability Information Officer on 0131 650 6645 or email:
viki.galt@ed.ac.uk